

Jarrod Fueston

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Portfolio: <https://jarrod-fueston-portfolio.online>

LinkedIn: <https://www.linkedin.com/in/jarrod-fueston/>

Detail-oriented and solutions-driven IT professional with a strong foundation in network and server administration, technical troubleshooting, and customer support. Recent graduate with an AAS in Network & Server Administration and a BA in Communications from the University of Washington. Hold multiple industry certifications, including CompTIA A+, Network+, and AWS Academy Cloud Foundations. Demonstrated ability to blend hands-on technical expertise with customer service, leadership, and communication skills—supporting IT operations, system configuration, and cross-platform troubleshooting.

Core Competencies

- Networking: TCP/IP, DNS, DHCP, VLAN Segmentation, Firewall Rules, Network Security
 - Server Administration: Active Directory (AD), Group Policy (GPOs), Windows Server 2022
 - Virtualization: Proxmox, Microsoft Hyper-V
 - Technical Troubleshooting | Customer Support | IT Documentation
 - Operating Systems: Windows 8.1/10/11, Linux, macOS
 - Microsoft 365, Office Suite
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Certifications

- CompTIA A+
 - CompTIA Network+
 - CompTIA IT Operations Specialist (CIOS)
 - AWS Academy Cloud Foundations
 - TestOut Pro PC
 - FOA CFOT
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Education

Associate of Applied Science (AAS), Network & Server Administration

North Seattle College — GPA: 4.0, Graduated with Honors, President's List (Dec 2024)

Bachelor of Arts (BA), Communications

University of Washington— GPA: 3.8, Graduated with Honors, Dean's List, Phi Theta Kappa Officer

Technical Experience

Independent IT Projects: Network Configuration & Troubleshooting (June 2024 – Present)

- Designed and configured multi-router networks with Virtual Local Area Network (VLAN) segmentation and implemented firewall rules to enhance network security and optimize traffic
- Built a custom workstation, upgraded existing hardware, and installed/configured Proxmox hypervisor for virtualization, deployed Windows Server 2022 with AD, configured DNS and DHCP for dynamic/static addressing
- Diagnosed and resolved real and simulated network issues, troubleshooting firewall rules, DNS, DHCP, and VLAN misconfigurations, including IP conflicts

- Maintained structured technical documentation covering configurations, troubleshooting, and deployments

Professional Experience

Freelance Web Development and Design

2016 – 2022

- Designed and developed customized, responsive websites for small business clients, ensuring solutions aligned with branding, business goals, and user experience
- Created digital and print assets, including logos, brochures, business cards, and flyers, to enhance client branding and marketing efforts
- Established a professional digital presence for T&J Construction, enhancing branding, print materials, and website development—resulting in a 93% increase in overall client inquiries and a 40% increase in new client retention
- Managed reseller web hosting, including domain registration, email setup, and server configurations, troubleshooting technical issues to optimize performance

Clerk / Lead / Assistant Manager | Fred Meyer / Kroger

2015–2022

- Provided exceptional customer service, building positive relationships, cultivating loyalty, and maintaining high levels of customer satisfaction
- Led and developed teams of up to 10 employees across multiple locations, adapting training strategies to varying team structures, improving overall performance, morale, and customer satisfaction
- Streamlined operational workflows, reducing labor hours by up to 25% through optimized task allocation strategies and shift checklists, improving operational efficiency across multiple locations
- Analyzed sales data and customer purchasing patterns to create tailored inventory strategies and merchandising plans, driving measurable year-over-year sales growth
- Consistently recognized by customers and management for delivering exceptional service and fostering clear, effective communication, contributing to enhanced customer experience
- Identified safety and operational inefficiencies in department storage layout, collaborated with store and corporate leadership to implement structural changes that streamlined workflows, enhanced product availability, and boosted sales
- Maintained high operational standards by proactively addressing team challenges and promoting solutions-oriented communication across departments